

#### [UX & PRODUCT DESIGN]

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## **SKILLS**

#### **PROTOTYPING**

Adobe Creative Suite Sketch + InVision Studio Keynote Balsamiq

#### **UX METHODS**

Personas
Site Mapping
Sketching
Storyboarding
Wireframes
Prototyping
High-Fidelity Mockups
Human-Centered Design
Project Management
Interaction Flow Map

#### RESEARCH

Interview Contextual Research Affinity Diagram Usability Testing Survey Synthesis

## **EXPERIENCE**

#### FREELANCE DESIGNER

### UX DESIGN/RESEARCH, WEB DESIGN & MARKETING // JANUARY 2019-PRESENT

- Own the design process from early ideation through high-fidelity designs via user research & synthesis, design strategy by developing personas, storyboarding, site maps, information architecture, wireframes & low to high-fidelity prototyping.
- Apply a mix of quantitative and qualitative user research techniques to gain greater empathy for the needs of users. Then define & execute those research findings into the service or product design.
- Implement interactive design best practices through experience design, user interface design, usability testing for mobile & web platforms.
- Create complete rebranding package design & production of print & interactive media.
- Clients: GK Law, Zelinka Glass & Great Lakes Material Handling
- Technologies used: Adobe Creative Suites (XD, InDesign, Illustrator & Photoshop), InVision Studio, Balsamiq, Keynote & Sketch

#### **APG OFFICE FURNISHINGS**

#### CX MANAGER // AUGUST 2018-OCTOBER 2019

- Collaborated with the Herman Miller UX team to create an immersive digital showroom experience. Including conducted research, created wireframes, sitemaps, userflows and web design within brand standards.
- Worked within brand & style guidelines for all transactional content, promotions & events, maintained showroom protocol, planned & coordinated all customer experience meetings & presentations.

#### ACCOUNT MANAGER // APRIL 2017-AUGUST 2018

• Collaborated with multidisciplinary teams, grew & maintained client relationships, conducted project meetings, prepared quotes, specs, RFP proposals & deliverables.

# ABSHERS PROFESSIONAL PAINTING & REINEKE DECORATING CENTER INTERIOR DESIGN & MARKETING // JANUARY 2015-OCTOBER 2016

- Marketing: Rebranded, created & maintained all marketing materials.
- Created wireframes, sitemaps, userflows and web design to create the new website.
- Including but not limited to: all photography, editing, copy & SEO.
- Updated, pushed and maintained all social media profiles and marketing
- campaigns on Instagram, Facebook & local media.

   Interior design: Color consultations, design, furniture layouts, project management,
- Interior design: Color consultations, design, furniture layouts, project management order placement & procurement, field measurements & priced out quotes.

#### SAVANNAH COLLEGE OF ART & DESIGN

#### PROJECT MANAGER // FEBRUARY 2014-JULY 2014

• Collaborated with local artists, project managed events, special projects & renovations & maintained brand consistency.

#### **EVENT COORDINATOR // AUGUST 2012-FEBRUARY 2014**

• Negotiated contracts, designed event décor, managed all personnel, configured all layouts, collaborated with local artists & proposed budgets.

### **EDUCATION**

## SAVANNAH COLLEGE OF ART & DESIGN

Master of Fine Arts in Interior Design

#### ST. LOUIS COMMUNITY COLLEGE

Associate in Applied Sciences in Interior Design

#### UNIVERSITY OF LOUISVILLE

Bachelor of Arts in Communication

## **CERTIFICATIONS & LICENSES**

#### GENERAL ASSEMBLY - USER EXPERIENCE CIRCUIT // FEBRUARY 2019

User research, information architecture, sketching & wireframing, prototyping, testing & visual design

## UI/UX DESIGN BY CALIFORNIA INSTITUTE OF THE ARTS ON COURSERA // AUGUST 2019

Specializations: Visual Elements of User Interface Design, UX Design Fundamentals, Web Design: Strategy and Information Architecture, Web Design: Wireframes to Prototypes

http://www.coursera.org/account/accomplishments/specialization/KD43CWE3PKLX

#### INTERACTION DESIGN FOUNDATION // JUNE 2019

Certificate of Membership

www.interaction-design.org/kelly-mccabe/certificate/membership/PTFsVHWG3